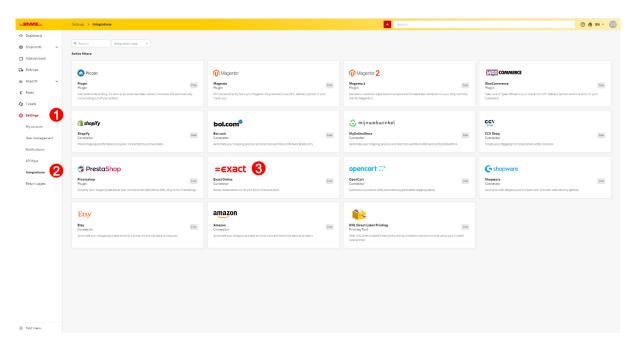


QUICK GUIDE EXACT ONLINE EXTENSION



Step 1 - Connect with Exact Online

Log in to your My DHL Parcel account. If you do not have an account for My DHL Parcel yet, create one for free. Open the "Integrations" tab (2) in the "Settings" menu (1). Click on the Exact logo, a new screen will pop up.

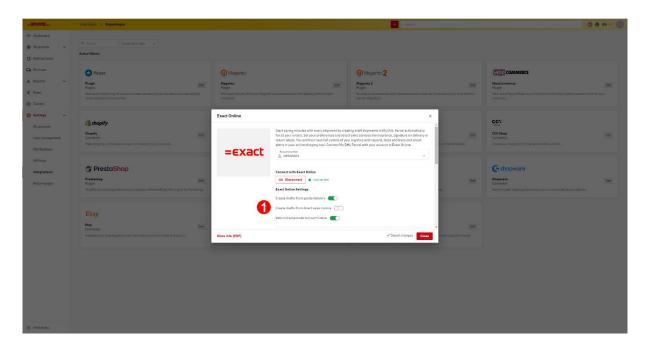


Select the customer number with which you want to link and click on the "Connect to Exact Online" button. You will then be redirected to the Exact Online* website. Log in to your account and confirm the DHL connection. The connection between Exact Online and My DHL Parcel has now been made. You can deactivate the link whenever you want. Need help? Please contact us.

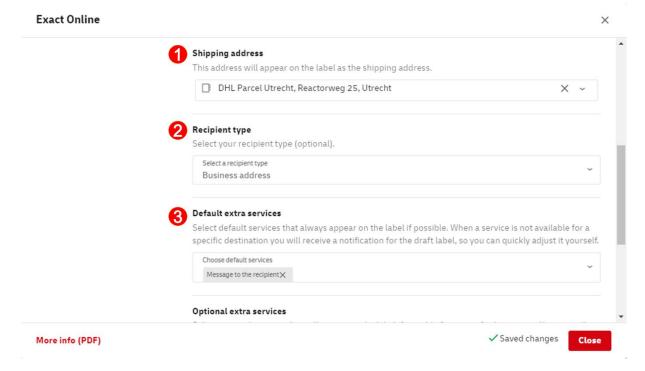
*Please be advised that our Exact Online connector only works with Exact Online administrations that have 1 administration.

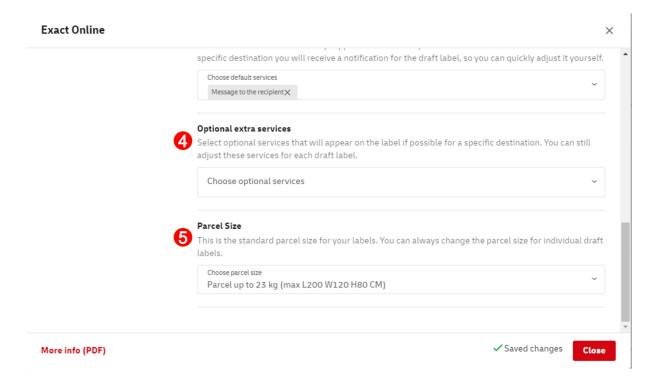
Step 2 – Configure settings

Once connected, you can set your preferences (1). Select when you want us to create draft labels: upon goods delivery or when creating a direct sales invoice. You can also choose to have the tracking information pushed back to your Exact Online account when you print your labels. This information will be saved in the 'Tracking number' field.



After selecting a shipping address, additional settings will be displayed. These settings will be applied to all draft shipments created through this connector (whenever possible). Before printing these drafts, you are free to edit and add, change, or remove information or services.



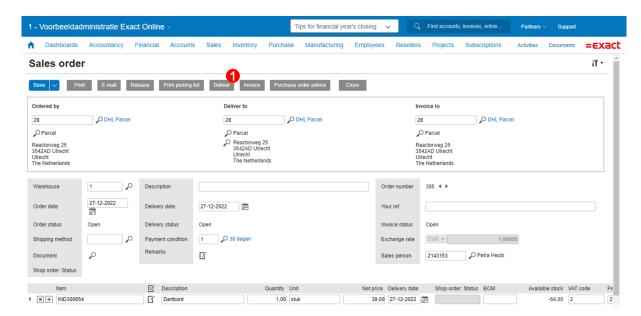


The following options are available. All of these can be changed by editing the draft shipments before printing:

- **Shipping address (1):** select the name and address information that will be printed on your labels in the 'shipper' section. Add new addresses to the available options by adding them to your My DHL Parcel address book.
- **Recipient type (2):** indicates if the recipient is a consumer or business. Different conditions, extra services and shipping costs are applicable for each recipient type.
- **Default extra services (3):** selected services from this list will be applied to all drafts. In case a selected service is not available for a specific recipient type, destination or in combination with other selected services, an error will be displayed. Edit the draft shipment to resolve the errors before printing.
- Optional extra services (4): extra services selected in this list will also be applied to all drafts. In case a selected service is not available for a specific recipient type, destination or in combination with other selected services, no error will be displayed. The unavailable extra service(s) will be removed, and the shipment will be created without these extra services.
- Parcel size (5): select the default parcel size for the draft shipments created by this connector.

Step 3 - Print labels

Depending on your settings from step 2, a draft shipment will automatically be created in your My DHL Parcel account whenever you 'Deliver' (1) a sales order in your Exact Online account or when creating a direct sales invoice. The order number from Exact Online will automatically be added to the reference field of your draft shipments.



Using the edit button on the drafts page in My DHL Parcel, you can edit your draft shipments and change your shipping options, address information or recipient type. For example, add a return label for the shipment or request a signature upon delivery. For more information, see the My DHL Parcel manual.